

Dear Valued Clients

ANNOUNCEMENT

Mestari Adjusters, a leading loss adjusting company serving the Malaysian insurance industry, is pleased to announce the appointment of **Jimmy Al Bakry** as Senior Manager - Operations who will be based at our **Penang office** with effect from 18 December 2023.

Jimmy has worked for over 30 years in the loss adjusting industry. In his years of loss adjusting he had dealt with a wide range of assignments – property, casualty, financial and engineering included. He was previously the Manager of an international loss adjusting firm in Penang.

Jimmy is a Chartered Loss Adjuster and holds professional membership in various professional bodies including Chartered Insurance Institute(UK), Australian Institute of Chartered Loss Adjusters and The Australian and New Zealand Institute of Insurance and Finance.

We are confident that **Jimmy** will further raise visibility of our loss adjusting operations in Penang and together with **Lee Ming Howe**, who is our Northern Region Vice President, **Eric Koh**, Vice President and **Danny Tang**, Vice President will continue to promote and bring top-quality service to our customers.

Joash Tan Ah Chuan, Managing Director: *“Jimmy brings extensive and in-depth adjusting knowledge and experience to our Penang and Kedah operations and it is a delight to have him as part of the Team Mestari. This appointment and several others over the last 6 months in our various offices (in Kuala Lumpur, Johor Bahru, Kota Kinabalu and Kuching) will further expand our capability nationwide and offering enhanced service delivery to all our customers.”*

We thank you for your continued support and we look forward to growing our role as your preferred adjuster to support the management of your claims.

YOUR BUSINESS, YOUR CUSTOMER, WE CARE

The Management
18 December 2023